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November 1, 2009

**PERSONAL AND CONFIDENTIAL**

Mr. John Hermann  
Chief Executive Officer  
Labor Relations Services, Inc.  
24 Corporate Plaza, Suite 100  
Newport Beach, CA 92660

Dear John,

I just wanted to memorialize in writing our appreciation for the work which you and your Senior Consultants have done for us in the past and continue to provide to us on a much more limited basis today.

As far as the two major union campaigns, which were assigned to Labor Relations Services for positive resolution, we were certainly more than pleased with the overwhelming victories which resulted. Regardless of the very favorable results, what was equal to or even more important was what we learned in the process, which, at least in part, has allowed us to take great strides forward in terms of our business and has actually and surprisingly resulted in a positive return on the dollars invested in your firm.

Your bilingual "persuaders" connected very well with our people and that chemistry allowed for the proper and legal communications of the "right message" to our voters.

The lessons we all learned have definitely inured to the benefit of our company. At this point in time, I am extremely proud of the enviable position we now maintain in our specialty printing arena both in California and Illinois.

As the Chief Executive Officer of Fisher Printing, I wish you and your company continued success and I appreciate your efforts.

Sincerely,

Willard J. Fischer  
Chief Executive Officer  
Fisher Printing, Inc.